

SENATE SECRETARIAT

REPORT OF THE COMMITTEE ON RULES OF PROCEDURE AND PRIVILEGES ON PRIVILEGE MOTION NO.01(102)/2014-M, MOVED BY SENATOR SHIRALA MALIK IN THE SITTING OF THE SENATE HELD ON 16-04-2014.

REPORT NO. 2 OF 2015

I, Chairman of the Committee on Rules of Procedure and Privileges, have the honour to present report of the Committee on privilege motion No. 01(102)/2014-M, moved by Senator Shirala Malik in the sitting of the Senate held on 16-04-2014, regarding misbehavior of PIA officials at Rawal Lounge, Benazir International Airport, Islamabad.

2. The composition of the committee is as under:

1.	Senator Col. (R) Syed Tahir Hussain Mashhadi	Chairman
2.	Senator Mian Raza Rabbani	Member
3.	Senator Abbas Khan Afridi	Member
4.	Senator Islamuddin Shaikh	Member
5.	Senator Aitzaz Ahsan	Member
6.	Senator Mushahid Hussain Syed	Member
7.	Senator Syed Muzafar Hussain Shah	Member
8.	Senator Haji Mohammad Adeel	Member
9.	Senator Afrasiab Khattak	Member
10.	Senator Prof. Sajid Mir	Member
11.	Senator Hidayat Ullah	Member
12.	Senator Abdul Rauf	Member
13.	Senator Ch. Muhammad Jaffar Iqbal	Member
14.	Senator Farooq Hamid Naek	Member
15.	Minister for Parliamentary Affairs,	Ex-Officio Member

3. Senator Shirala Malik moved a privilege motion in the House on 16th April, 2014, against the behavior of PIA staff. The motion was held in order and referred to the Committee by the Chairman. The Committee considered the subject matter of the motion and the Mover and the PIA representatives were given ample opportunity to explain their point of view.

4. The Chairman Committee stated that he himself was eye witness of the incident. The PIA staff misbehaved with the lady Senator and disrespect was shown by dealing functionaries of the PIA at Rawal Lounge.

5. Senator Shirala Malik, the Mover, stated that she got reserved her seat 3/4 days earlier on flight PK-369, scheduled on 17-01-2014 which was to depart at 15:00 Hours. She informed that she received a phone call that the flight was delayed and would depart at 17:00 hours. She reached one hour earlier than the re-scheduled flight time and boarding pass card was issued to her. Half an hour before of the flight time, she was asked to board on bus for reaching the air-craft. Three PIA personnel including one lady employee checked her boarding pass and allowed her to board the bus. When she reached to the stairs of the air-craft she was told that the boarding card was for another flight and accordingly she had to go back to the lounge and wait for the other flight. She stated that she was required to reach Karachi in connection with some important political commitment and she missed her important meeting for the reason that priority was given to some other person on that air-craft from which she was off-loaded. She also informed that when she inquired the staff about sending her to the aircraft for which boarding card was not issued to her, the staff arrogantly replied. The staff insulted her and misbehaved.

6. It was stated in the working papers submitted to the Committee that the Senator arrived at Rawal Lounge at 17:05 hours with pre-reserved Seat No. 55-L on Pk-309 which was located in the rear of air-craft and keeping in view her status, Check-in staff informed her that bulk-head seat was available in another flight PK-3092 departing at 19:15 hours. On consent of Senator to travel on the extra-section flight she was transferred to / checked-in on bulk-head Seat No. 02 D of PK 3092.

7. Senator Ch. Mohammad Jafar Iqbal drew the attention of the Committee to the said statement of the department and said that it was all together an incorrect statement as the lady Senator has informed that no such negotiations were held between her and the PIA Staff. He stated that the reply given by the PIA was incorrect and misleading.

8. All the Senators present in the meeting condemned the irresponsible behavior of PIA Staff with the Mover. They were of the view that the incorrect reply tendered by PIA was an attempt to cover up their subordinates.

9. Mr. Aijaz Mazhar, Director Airport Services, commenting upon the note which carries different incorrect assertions, said that it was actually prepared for the Minister to oppose the admissibility of the Privilege Motion on the floor of the House and had wrongly been attached with report prepared for the Committee. He tendered apology for the same. He gave the details of cancellation of flight PK-369

and stated that due to non-availability of Jambu air-craft, the passengers were shifted to two air-buses which were scheduled for 1915 and 1945 hours. He was of the view that the announcement for flight was misunderstood. He informed that due to number of complaints at Rawal Lounge, the staff which had been serving in Rawal Lounge and was familiar with the VIPs was being posted in that lounge. He assured that disciplinary action will be taken against the persons responsible for misstatement.

10. The Chairman Committee stated that the Aviation Division was trying to protect their sub-ordinates. The purported consent referred to in the report had been denied by the lady Senator. He was of the view that PIA attitude can be termed as will-full defiance of the Parliament.

11. Secretary, Aviation Division, who was also holding the charge of Acting Chairman PIA, apologized for the wrong statement made by the concerned functionaries of PIA. He said that there was no need of any further inquiry as the wrong statement of the concerned staff was enough to understand the behavior exhibited by them. He requested the Committee to allow the Aviation Division to take disciplinary action against the PIA employees at fault or to announce any punishment for them. He assured that the punishment awarded by the Committee will be implemented in letter and spirit.

12. The mover and other Members of the Committee accepted the apology tendered by the officers. The Committee directed to take appropriate action against the responsible persons under the relevant rules. The Chairman Committee also directed to take appropriate steps to improve the services and behavior of PIA employees with general public. The Privilege Motions was disposed of. The Committee recommended that no action should be taken on the motion.

(MUHAMMAD ANWAR)
Secretary Committee/JS

**(SENATOR COL. (R) SYED TAHIR
HUSSAIN MASHHADI)**
Chairman